COMPANY PROFILE

TILIL
TECHNOLOGIES

Welcome toTilil

We are your trusted partner inAfrica's digital evolution.

With over a decade of experience in the industry, Tilil empowers digital transformation by delivering smart, secure, and scalable technology.

Trusted by over 2000 businesses across East Africa, Tilil keeps communication seamless and impactful through offering integrated tech services, that simplify complexity and drive business growth.

From automating workflows to building reliable digital infrastructure, our solutions are designed to help organizations scale, connect, and thrive in today's fast-paced digital world.
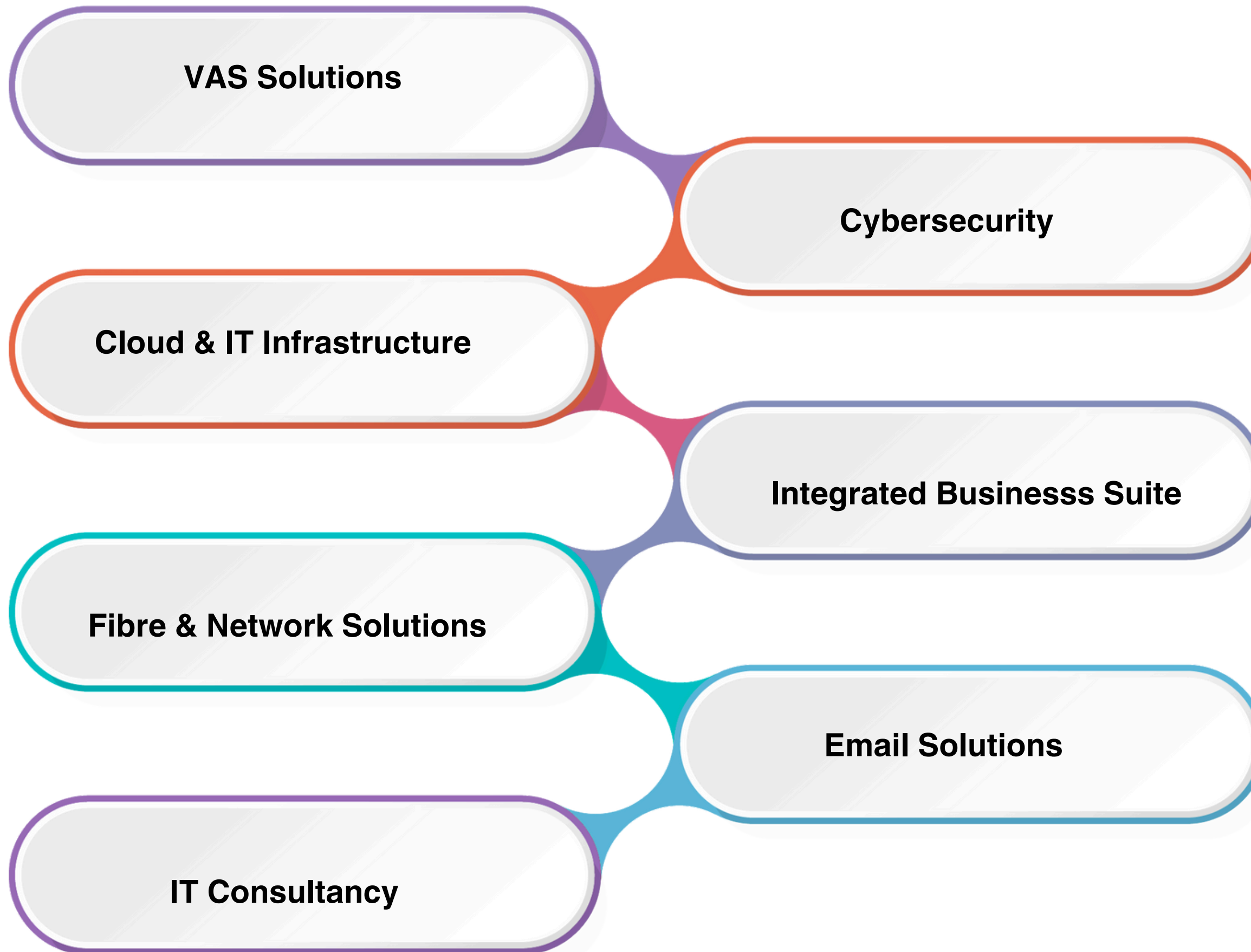
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ABOUT US

Tilil Technologies is dedicated to equipping enterprises with innovative and cost-effective communication solutions. We leverage cutting-edge technology to ensure our clients achieve scalable and secure communications, that fuel operational excellence and enhanced customer experience

We aim to be the leading provider of communication technology solutions that empower businesses across Africa, with seamless digital transformation.

By combining industry expertise with a passion for innovation, we strive to create impactful solutions that drive growth, improve efficiency, and foster sustainable development for our clients and partners.

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OUR SERVICES

VAS Solutions

Cybersecurity

Cloud & IT Infrastructure

Integrated Businesss Suite

Fibre & Network Solutions

Email Solutions

IT Consultancy

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VAS Solutions

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A2P Bulk SMS

We provide fast, reliable Application-to-Person (A2P) **Bulk** SMS services that enable businesses to send mass text messages for promotions, alerts, notifications, and customer engagement , directly from their systems or platforms.

WhatsApp Chatbot

Our WhatsApp automation solutions help businesses streamline customer communication using smart bots, auto-responders, and API integration that is perfect for support.

Shortcodes

We offer both shared and dedicated shortcodes to help businesses deliver two-way communication via SMS. These are ideal for campaigns, service subscriptions, verifications, and customer feedback systems.

USSD

We build custom USSD applications that allow users to interact with your services even without internet access. Ideal for mobile banking, surveys, service subscriptions, and real-time customer engagement across all devices

Bulk Airtime

Tilil enables automated, **bulk** airtime top-ups across all major mobile networks and is ideal for employee rewards, survey incentives, promotional campaigns, and client engagement strategies.

Cybersecurity

We protect yourdigital assets withadvanced cybersecurity solutions designed to detect, respond to, and prevent threats before they impact your operations.

✅ **Protecting Your Digital Assets, End-to-End**

- MDR – 24/7 threat detection and response.
- SOC – Centralized security monitoring and incident management.
- Firewall & Endpoint Security – Protects networks and devices from cyberattacks.
- SIEM – Real-time threat analysis and log management.
- NAC – Controls and restricts unauthorized network access.
- DLP – Prevents unauthorized sharing of sensitive data.
- SD-WAN – Secure and optimized wide-area network connectivity.
- VAPT – Identifies vulnerabilities through ethical hacking.
- PAM – Secures access to critical systems for privileged users.
- 2FA/MFA – Adds extra layers of user authentication.

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Cloud & IT Infrastructure

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Data Centers

We deploy and manage robust data center solutions using trusted technologies from IBM, HP, and Huawei by ensuring reliable storage, fast processing, and uninterrupted uptime for your mission-critical systems

Cloud Solutions

Our cloud services offer flexible, secure, and cost-effective hosting and storage options. Whether you need private, public, or hybrid cloud, we help you migrate, manage, and scale your operations with confidence.

CCTV Surveillance

Our advanced CCTV solutions provide 24/7 monitoring, recording, and remote access to help protect your assets and ensure workplace security.

Network Infrastructure

We design and implement structured, high-speed network systems that ensure seamless connectivity, data flow, and system integration across all departments.

Access Control Systems

We offer smart access control solutions that regulate entry to physical spaces using biometrics, RFID, or card systems for enhanced security and accountability.

Video Conferencing & IP Telephony

We set up modern video conferencing and IP telephony systems to streamline communication, support remote collaboration, and reduce operational costs.

Integrated Business Suite
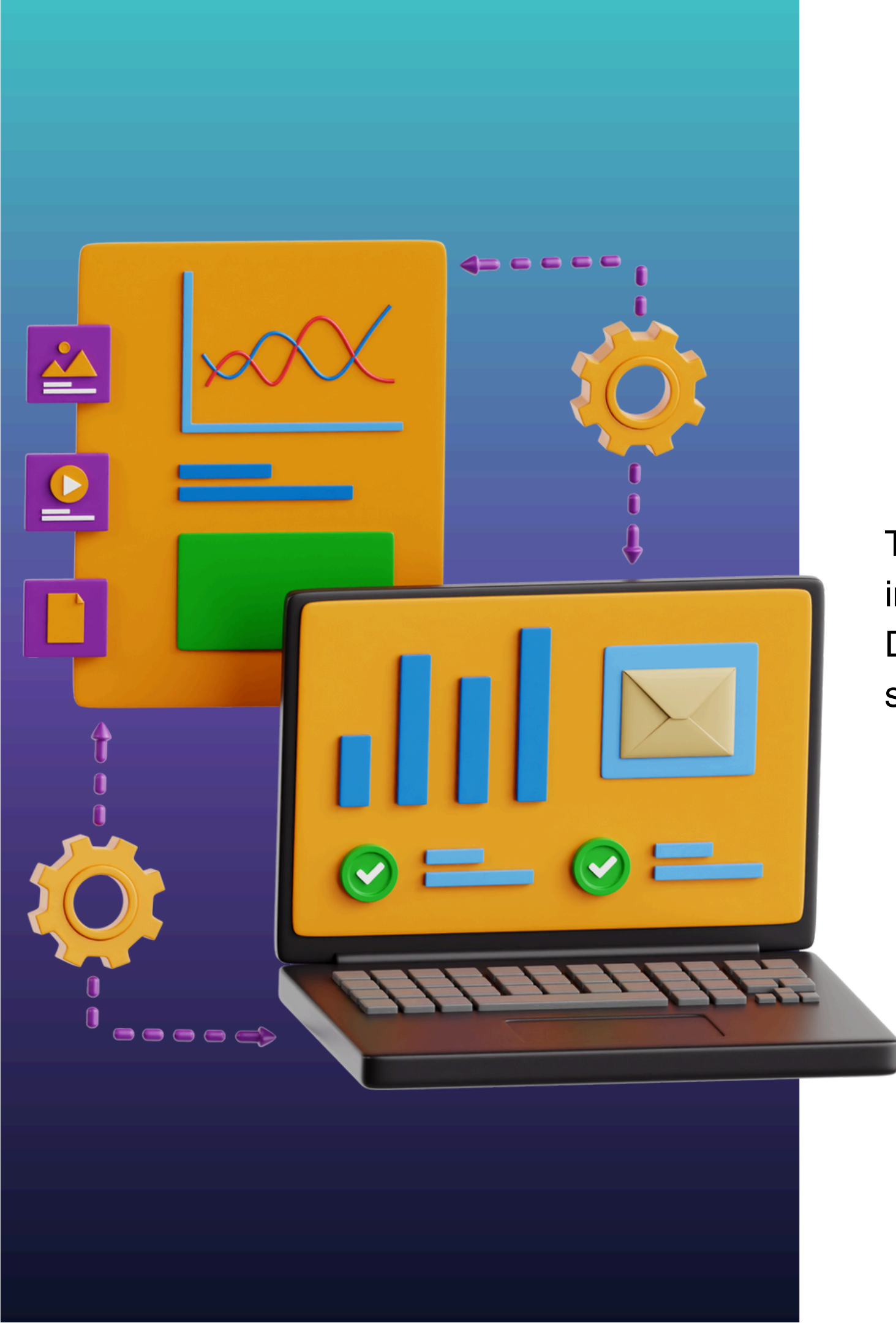
Enterprise Resource Planning (ERP)

Tilil Technologies offers ERP solutions that streamline core functions like accounting, inventory, procurement, and HR into one efficient system. With platforms like Microsoft Dynamics ERP, we help businesses boost productivity, improve data accuracy, and support scalable growth.

Customer Relationship Management (CRM)

Our CRM systems, including Zoho, Microsoft Dynamics, and Loqo ,enable businesses to manage customer interactions, automate engagement, and gain insights that drive sales and loyalty. We help you build lasting relationships through personalized, data-driven communication.

Custom Software Solutions

At Tilil Technologies, we design and develop tailor-made software built around your unique business needs. Whether it's a web platform, internal system, or mobile app, our custom solutions are scalable, user-friendly, and crafted to optimize efficiency and support growth

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Fibre & Network Solutions

At Tilil Technologies, we provide certified fiber and network infrastructure services with a focus on last-mile connectivity and internet backbone support. As a trusted provider certified by the ICT Authority of Kenya, our solutions power seamless digital access for homes, businesses, and institutions.

✅ We deliver fast, reliable fiber and wireless connections that bridge ISPs to end-users , by ensuring stable internet in urban and rural areas.

✅ We build and manage robust network backbones , from structured cabling to core infrastructure through enabling high-speed data transfer across large-scale environments.

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Email Solutions

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Zimbra Email Hosting

Secure, customizable business email with built-in calendars, contacts, and collaboration tools.

Zoho Mail Suite

Encrypted, ad-free email with seamless integration across Zoho's productivity apps.

Microsoft Outlook

secure, professional email on your custom domain with built-in calendar, productivity tools, and strong spam protection that is seamlessly accessible across all your devices.

Bulk Email & Marketing

Targeted email campaigns with smart segmentation, automation, and performance tracking to boost engagement.

IT Consultancy

We have put together a team of specialist who are able to make sense of challenges and opportunities in the telecoms, media and technology (TMT) sectors in order to help clients make critical business decisions. Our main focus areas are:

·1. Spectrum Management and Policy

·2. Postal and Courier Sector Regulation and Policy

·3. Regulatory Benchmarking

·4. Regulatory Pricing / cost modelling

·5. Public Policy Development and Implementation

·6. Project Management

Global Reach And Local Presence

Tilil communication solution provider in Africa that aims to bridge communication gaps in a communication-driven world

Customer User Experience

We seeks to add real and appreciated value to mobile phone users based on various
technologies and customer client needs

Fast & Flexible Solutions

We seek to harness and roll out fast and flexible cutting edge solutions and services that create unison in the various IT aspects and fields.
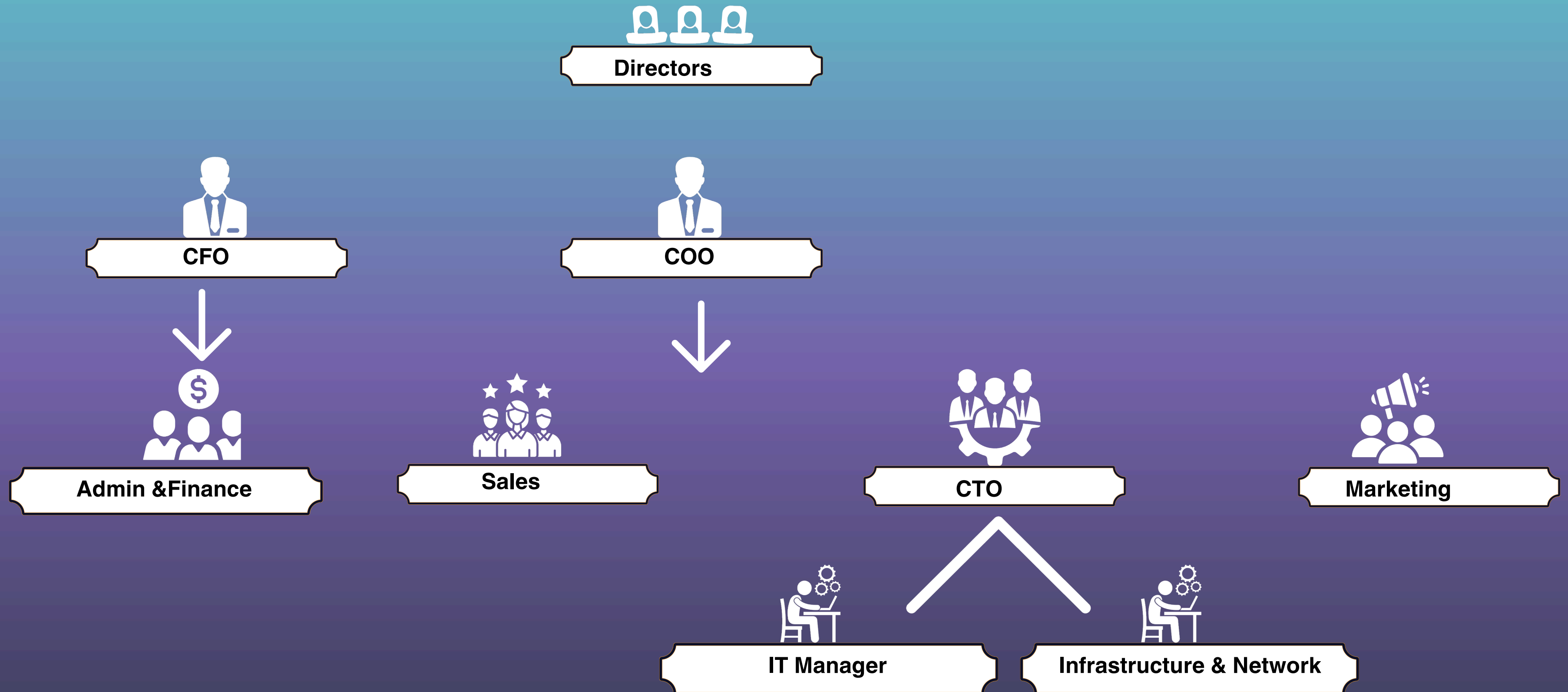
OUR CLIENTS

Lipton · THE NAIROBI HOSPITAL · College of Human Resource Management · TVETA KENYA · SHA Social Health Authority · Ministry of Water, Sanitation and Irrigation

NAIROBI CITY COUNTY www.nairobi.go.ke · JUDICIARY Republic of Kenya · NSSF KENYA · NACADA · THE KENYA NATIONAL EXAMINATIONS COUNCIL MITIHANI · KWALE COUNTY GOVERNMENT

CHUNA DT SACCO THE UNIVERSITY SACCO · CROWN CROWN PAINTS KENYA PLC · UCCFS COMMUNITY SACCO · POSTA KENYA Touching lives · KENYA REVENUE AUTHORITY

LEND plus · WANANCHI GROUP · ECLOF INTERNATIONAL · LIMURU FRESH LIMURU DAIRY FARMERS CO-OPERATIVE SOCIETY LTD. · White Rose LAUNDRIES LTD

KTDA KENYA TEA DEVELOPMENT AGENCY HOLDINGS LIMITED · EAT N'GO · UCC · SAVE your money! #Payless

Organization Structure

Directors

CFO

COO

Admin &Finance

Sales

CTO

Marketing

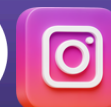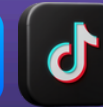**IT Manager**

Infrastructure & Network

THANK YOU

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